



This service warranty is not personalized, and you will receive a personalized one on delivery of your serviced instrument and payment for service. Your personalized service agreement, will only differ from this one by inclusion of your information as a client, and warranty start and end dates for both 90 day and one year coverage with items covered under each.

This service warranty is issued to you you the client, and is non transferable by either party for any reason.

1. Scope of warranty:

All warranties only cover function within reason: There is a lot of misinformation circulating about the function of guitars and the parts thereof, spread by collectors, well and lesser known luthiers and even manufacturers, contrary to established science. RDE Lutherie will not warranty anything unless rooted in actual established science, and only within reasonably quantifiable margins. Any service performed by

RDE Lutherie, chosen by you based solely or even partially on misinformation or your belief, is only covered by this warranty within established science, not in accordance or in support of your or anyone's mere belief.

All warranties only cover normal use scenarios: For the definition of "normal use" please see the service agreement. In addition: The manufacturer of your instrument, as well as the makers of its individual parts most likely never considered that someone may intend to use their goods under water, or to be stored in a chemical containment unit full of volatile agents...nor do I. We make them to be used as musical instruments to create music at home, in a studio or on stage for the purpose of making music in settings common for it.

RDE Lutherie does not guaranty satisfaction, happiness, everlasting smiley faces or any other hard to pin point psychological keyword that has nothing to do with the nature of the service, which is purely a matter of technology. Of course I hope that you are satisfied and filled with joy by my service, and I will do my best to make it so; May you find your "Mojo" whatever that is.

RDE Lutherie does not plan obsolescence, and always keeps quality and longevity in mind. With that said, any executed repairs and parts made by RDE Lutherie, may very likely outlast this warranty.

2. Service coverage:

Structural repairs to instruments and parts thereof, like woodwork, metalwork and electrical connections are guaranteed to hold up for at least one year with normal use.

Any and all adjustments to instruments have a limited 90 day warranty: Adjustments can only be made as close as possible to your liking as the instrument allows by its materials and construction, and within established physics. RDE Lutherie can not control instruments reaction to the environment and use over time, therefore I will readjust an instrument within the 90 day period, but only within reason. The following cases are not within reason: Parts thereof need repair or replacement first in order to be or stay adjusted,

which will be listed in the "Exclusions" section of this warranty. You change to different string gauges or even to a different brand of strings with the same gauge within the warranty period, as a difference in tension can be expected, and with that, changes to the performance of the instrument because of it. You attempted adjustments yourself, or replaced parts affecting the work done by me.

3. Parts and materials coverage:

All parts made by RDE Lutherie have a full one year warranty to be free from manufacturing and material defects. Imperfections of natural materials that do not effect the performance, or lead to failure of parts made with them by RDE Lutherie can not be called defects, and are not covered as such.

Although I extend any manufacturer and sellers warranty to you the client, RDE Lutherie can and will not warranty any part of any instrument or device not made by RDE Lutherie directly, only the servicing or installation thereof.

For OEM parts supplied by yourself, but installed by RDE Lutherie, the warranty for "fitness of merchantability" and any additional terms are between you and the manufacturer or seller, except for where part of a manufacturer's warranty calls for "Installation by a professional", I take responsibility as the professional.